

Consumer Facts Label

Mobile Telecommunications Service



Provider	e&
Plan	BUSINESS XTREME 600

Charges

One-off Charges(s)	-
Returnable Deposit	-
Monthly Recurring Charge (MRC)	AED 600
Discounted Price	AED 420
Discounted Period	First 4 Months
VAT	5%

Contract

Penalty Free Cancellation Period	5 days
Contract Minimum Term	12 Months
Early Exit Charge	1 month current rental charges
Additional Exit Charge	-
Link(s) to general/special terms	<u>Terms and Conditions</u>

Allowances (included at no extra cost)

Premium Number	Gold
Standard Monthly Allowances (including at no extra cost)	
National Minutes	Unlimited
International Minutes	Unlimited
Flexi-minutes	-
Flexi SMS	1000
Roaming Incoming Minutes	300 Minutes
Roaming Outgoing Minutes	300 Minutes
Roaming Flexi Minutes	Unlimited
National Data	Unlimited
Roaming Data	10GB

UAE Wi-Fi hours
Carryover Allowances
Other(s)

-
Roaming Data for 1 month
1) Free Productivity Data - 1 GB
2) Free eStore Subscription

Temporary Allowance (included with special conditions)

Phone -
Internet -
TV -
Other(s) **12 Months Free Careem Plus Subscription***

Additional Information

Equipment supplied by [e&] -
Conditions and Charges for equipment -
Link(s) to Details of out of bundle charges **e& Out-of-Plan Charges**
Conditions/Charges for temp allowance
Link to Fair Usage Policy (FUP)

Customer Support

Phone **Enterprise:+971800911**
SMB:+9718005800
WhatsApp **Enterprise:+971800911**
SMB:+9718005800
Website **Click Here**

Complaints	Phone	8009111 (Enterprise) or 8005800 (SMB)
	WhatsApp	Enterprise: +971800911 SMB: +9718005800
	Website	<u>e& Business Website Link</u>