

## Consumer Facts Label

### Mobile Telecommunications Service



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Provider	e&
Plan	<b>BUSINESS FIRST PLUS LOCAL 200</b>

### Charges

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One-off Charges(s)	-
Returnable Deposit	-
	<b>AED 200</b>
Monthly Recurring Charge (MRC)	
Discounted Price	<b>AED 140</b>
Discounted Period	<b>First 4 Months</b>
VAT	<b>5%</b>

### Contract

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Penalty Free Cancellation Period	<b>5 days</b>
Contract Minimum Term	<b>12 Months</b>
Early Exit Charge	<b>1 month current rental charges</b>
Additional Exit Charge	-
Link(s) to general/special terms	<b><u>Terms and Conditions</u></b>

### Allowances (included at no extra cost)

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Premium Number	-
Standard Monthly Allowances (including at no extra cost)	
National Minutes	<b>1500</b>
International Minutes	-
Flexi-minutes	-
Flexi SMS	<b>200</b>
Roaming Incoming Minutes	-
Roaming Outgoing Minutes	-
Roaming Flexi Minutes	-
National Data	<b>Endless</b>
Roaming Data	-

UAE Wi-Fi hours  
Carryover Allowances  
Other(s)

-  
**Local Minute for 3 months**  
**1) Free Productivity Data - 500 MB**  
**2) Free eStore Subscription**

**Temporary Allowance** (included with special conditions)

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Phone -  
Internet -  
TV -  
Other(s) **12 Months Free Careem Plus Subscription\***

**Additional Information**

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Equipment supplied by [e&] -  
Conditions and Charges for equipment -  
Link(s) to Details of out of bundle charges **e& Out-of-Plan Charges**  
Conditions/Charges for temp allowance  
Link to Fair Usage Policy (FUP) **Speed is throttled to 15 Mbps**

**Customer Support**

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Phone **Enterprise:+971800911**  
**SMB:+9718005800**  
WhatsApp **Enterprise:+971800911**  
**SMB:+9718005800**  
Website **Click Here**

<b>Complaints</b>	Phone	<b>8009111 (Enterprise) or 8005800 (SMB)</b>
	WhatsApp	<b>Enterprise: +971800911</b> <b>SMB: +9718005800</b>
	Website	<b><u>e&amp; Business Website Link</u></b>