

# Guide to SIM Replacement

Simply follow the easy steps below



## Step 1

Sign in, go to the 'ORDER' menu, select 'MOBILE' , scroll down and select 'SIM REPLACEMENT'

## Step 2:

Select an account for which the SIM needs to be replaced and click on the **'CONTINUE'** 

Select Account       Select your Party ID       Select Your Party ID	etisalat and	DASHBOARD	MANAGE	PAY	ORDER	SERVICES	SUPPORT	APARNA	العربية
Select your Party ID Select Party ID 40620812 - UAT TEST SIGOS 2020 V	<				Se	lect Acco	unt		
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## Step 3:

Select on how you would like to receive the SIM card:

- Delivery
- Activate E-SIM

#### **Delivery:**

- Select a delivery location from the list. If the address is not listed, you may add a new address by clicking 'ADD NEW ADDRESS'
- 2. Select **'CONTINUE'** once done.

<		Select how yo	ou would like to receive the SIM card	
Delivery A new SIM w	II be delivered to your address	Activate E - SIM Activate a E-SIM if you have a supports it	device that	
Selec	Delivery Address			ADD NEW ADDRESS
	NAME	MOBILE NUMBER	ADDRESS	MANAGE
۲	MuthuMadan Pandlan mutpandian@etisalat.ae	+971562886818	233, asdasd,	۲
	Aparna Joshi ajoshi@etisalat.ae	0503754766	Etisalat All Kifaf, Opposite Trade Center,	U
	MuthuMadan Pandian mutpandian@etisalat.ae	0564466724	test, test,	۲
	Pragya Shrivastava pshrivastava@eand.com	0525106639	sheikh zayad road near max metro station, Etisəlat building, Al kifaf,	(1)
	No	te: Original Emirates ID will be	verified upon delivery. Name should match the recipient's Emirates ID	

etisalat and	DASHBOARD	MANAGE	PAY	ORDER	SERVICES	SUPPORT	APARNA	العربية
Checkout								
onconcut							Valid for 1	4:51 mins
REVIEW 1 Item in Cart			QT	Ŷ	UNIT PRIC	E	Valid for 1 ORDER SUMMARY Complete your Order	4:51 mins

#### Step 4:

Verify the details, agree to 'TERMS & CONDITIONS' and



## click on '**PLACE ORDER**' button.

## Step 5:

You will recieve an email about the order confirmation.

